

**CASE
STUDY**

3 MIN READ

IP DOCKETING

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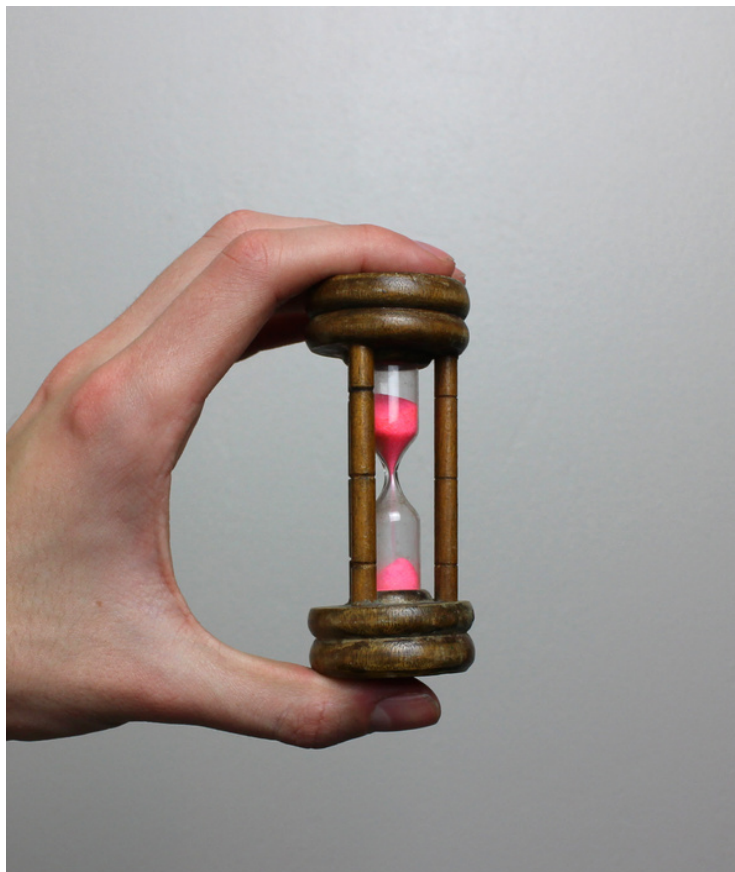
REVOLUTIONIZING IP MANAGEMENT FOR 2000+ ACTIVE PATENTS

researchwire

SITUATION

A client of ours that manages a database of over 2000 active patents on behalf of its clients was struggling to meet the increasing demands of its clients for high-quality, cost-effective IP management and to improve internal efficiencies.

With our wide range of activities, including docketing, managing clients' patent payments, and tracking deadlines and reminders, we helped streamline and formalize their internal processes and were able to cut down on the support hours that are required for attorneys by 10-15%.



PROBLEM

The client was struggling with managing the docketing volume due to staff attrition and the intake of new portfolios. This resulted in a docketing backlog of 1000 (~166 hrs).

SOLUTION

We aligned 3 experienced personnel from our ready bench on docketing. The backlog was cleared within a week.

RESULT

Reduced administrative hours by 30% with 100% quality.